

GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

At.-Telipukur : P.O.- Tilaboni Mahisamura : P.S.- Keshiary Dist- Paschim Medinipur : PIN-721135 www.ggdckeshiary.ac.in

Criterion 1 - Curricular Aspects

1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

Documents

Feedback analysis reports of stakeholders

- 1. Students
- 2. Alumni
- 3. Teachers
- 4. Non-Teaching Staff





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Student's feedback analysis report for the AY 2022-2023

The Internal Quality Assurance Cell (IQAC) Government General Degree College, Keshiary

Report of the Co-ordinator

1. Introduction

The Internal Quality Assurance Cell (IQAC), GGDC Keshiary has taken online feedback from the students of undergraduate courses for the session 2022 - 2023. The target group was the 2nd, 4th & 6th Semester B.A./ B.Sc. students.

2. Mechanism:

The feedbacks were taken using the platform of Google Forms in a complete online mode and the following procedure was followed.

- 2.1. The Head of the Departments were communicated by the IQAC by providing them the respective Google Form links and HoDs were requested to convey the links to the target groups.
- 2.2. Google forms were created using the dedicated e-mail id of IQAC (sfb@ggdckeshiary.ac.in) for feedbacks.
- 2.3. Forms were conveyed to the students through their respective departmental heads.
- 2.4. It was ensured that no student fills the form more than once. Most importantly, responses were collected in an anonymous manner so that the identity of the responding student is not disclosed.
- 2.5. After feedbacks were collected, it was analysed by the IQAC and a summary report was prepared.

3. Analysis:

- 3.1 As the feedback was sought in a 5-point scale, responses were categorized into 3 categories as follows: Unsatisfied Point 1 and 2 in a 5-point scale Neutral Point 3 in a 5-point scale Satisfied Point 4 and 5 in a 5-point scale
- 3.2 Percentage of responses for each point of the scale was calculated. Then the percentage of unsatisfied (Combined percentage on point 1 & 2), neutral (percentage on point 3) & satisfied (Combined percentage on point 4 & 5) were calculated.





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1. Feedback on Academics

Sl.	Questions	Responses (%)		
No.		Satisfactory	Neutral	Unsatisfactory
1	Delivery of Syllabi in the Class	61.3	32.8	4.1
2	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	69.7	25.9	4.7
3	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	66.2	28.4	5.3
4	Student Teacher Interaction	74.8	22.1	3.1
5	Overall Learning Experience	64.1	32.2	3.8
6	Condition of Lab Equipment	38.8	32.5	25.7
7	Availability of Online Resources	46.4	38.8	27.1
8	Opportunities in the Department for Research Activities and innovation	41.6	39.1	19.2
9	Opportunity to participate in Seminar/Workshop/ Conference/Research Project/Popular talks	56.2	36	7.9
10	Participation in Co-Academic and Cultural Events	55.8	38.2	6

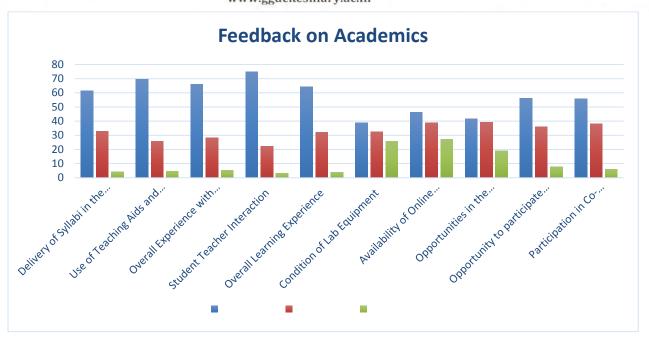






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2. Feedback on Infrastructure

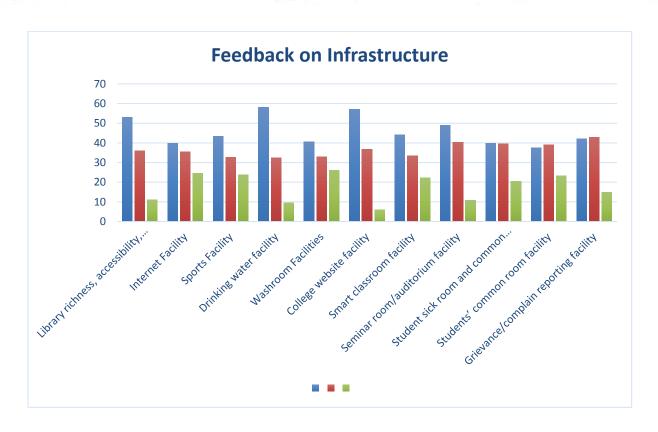
Sl.	1 1			
No.		Satisfactory	Neutral	Unsatisfactory
1	Library richness, accessibility, reading room facility	53	36	11
2	Internet Facility	39.9	35.5	24.6
3	Sports Facility	43.5	32.7	23.8
4	Drinking water facility	58.1	32.5	9.5
5	Washroom Facilities	40.7	33.1	26.2
6	College website facility	57.1	36.9	5.9
7	Smart classroom facility	44.1	33.4	22.4
8	Seminar room/auditorium facility	48.9	40.4	10.8
9	Student sick room and common room facility	39.8	39.7	20.5
10	Students' common room facility	37.6	39.1	23.3
11	Grievance/complain reporting facility	42.2	43	14.8





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3. Feedback on Office & Administration

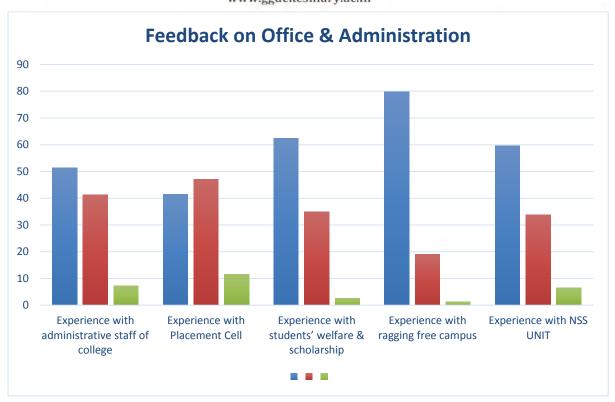
Sl.	Questions	Responses (%)		
No.		Satisfactory	Neutral	Unsatisfactory
1	Experience with administrative staff of college	51.4	41.3	7.3
2	Experience with Placement Cell	41.4	47	11.6
3	Experience with students' welfare & scholarship	62.4	35	2.6
4	Experience with ragging free campus	79.8	19	1.2
5	Experience with NSS UNIT	59.6	33.8	6.6





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4. Feedback on COLLEGE CAMPUS

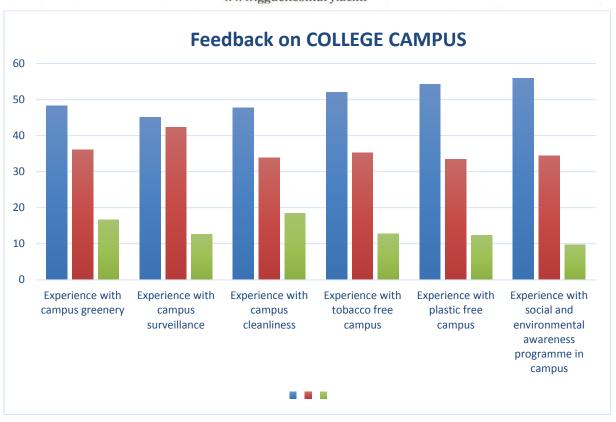
Sl.	Questions	Responses (%)		
No.		Satisfactory	Neutral	Unsatisfactory
1	Experience with campus greenery	48.3	36	16.7
2	Experience with campus surveillance	45.1	42.3	12.6
3	Experience with campus cleanliness	47.7	33.8	18.5
4	Experience with tobacco free campus	52	35.3	12.7
5	Experience with plastic free campus	54.3	33.4	12.3
6	Experience with social and environmental awareness programme in campus	55.9	34.4	9.7





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5. Suggestions from students for the improvement of overall teaching-learning aspects of the college

List of comments/Suggestions:

Satisfying comments:

- 1. We all satisfied for your teaching.
- 2. The teachers of my department of my college are very helpful, careful & they helped me a lot during the entire course time in every aspect.
- 3. Thank you, for your excellent approach to teaching.
- 4. It's a very good institute and every one are good teacher, they give more details in class, and very friendly.
- 5. My college classes and rules are a very good and helpful. I am proud to because I read this college.
- 6. We had learned very well from our greatest teachers.
- 7. I am very happy because I am reading in this collage.





Office of the Principal GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

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Unsatisfying comments:

- 1. We want more teacher in our department.
- 2. Try to reach every student and ask for their doubts.
- 3. When there is a lot of work in the college, our studies are hampered a little because our teachers are less.
- 4. I am a passing out student of this institution. There is only one teacher in our department, library is very strict about reading book and other matters through critical rules and regulations, I would like request for normalising the matter for best excess.
- 5. Need more teacher in our history department.
- 6. College need to increase the number of teachers and try to cure the problems of the students.
- 7. Use better graphics and visual media to engage students well.
- 8. I request that advance time syllabus complete.
- 9. Overall, the teaching learning experience is good. If possible to install computer, projectors and etc in classroom it is more helpful for teacher and students together.
- 10. I want more classes.
- 11. Courses can be more research oriented. New technology monthly updates can be given.
- 12. Kindly give more project and real time problem to solve. Courses can be more research oriented. New technology monthly updates can be given.
- 13. It would be better if the classes were made more.

6. Summary

Based on students' responses, it was found that about 85% students expressed satisfaction regarding the syllabus completion and delivery of the syllabus in the class. Additionally, more than 82% students were overall satisfied with the teaching learning and evolution process. Furthermore, over 90% students thought that the institution provides various aspects of growth even beyond the teaching learning process, by mentoring and inculcating employability as well as cocurricular and extracurricular aspects.

However, students pointed out the areas in which they want the institution to improve. The major areas raised by them were to ensure more teacher in English, History, Bengali, Political science departments, well managed toilets, cleanliness of the campus, and inadequacy of sports equipment and playground.





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Alumni feedback analysis report

Feedback from Alumni

The Internal Quality Assurance Cell (IQAC)
Government General Degree College, Keshiary

Report of the Co-ordinator

1. Introduction:

The Internal Quality Assurance Cell (IQAC), Government General Degree College Keshiary collects feedback from its different stakeholders from time to time. Feedback has also been taken from all the alumni students of this college. Alumni are surveyed about their experiences with the teaching and learning process, campus life, and infrastructure during their time at the college. They are also invited to offer suggestions and comments to enhance various aspects of teaching and learning process for the overall improvement of the college.

2. Mechanism:

- 2.1 The online feedback was taken on the questionnaire prepared by the IQAC using Google Form and the responses were sought in a scale of 1 to 5, where 1 mean strongly disagree and 5 means strongly agree.
- 2.2 Google forms were created using the dedicated e-mail id of IQAC (sfb@ggdckeshiary.ac.in) for feedbacks.
- 2.3 The Head of the Departments were communicated by the IQAC by providing them the respective Google Form link and HoDS were requested to convey the link to the alumni groups.
- 2.4. It was ensured that no student fills the form more than once. Most importantly, responses were collected in an anonymous manner so that the identity of the responding student is not disclosed.
- 2.5. After feedbacks were collected, it was analysed by the IQAC and a summary report was prepared.





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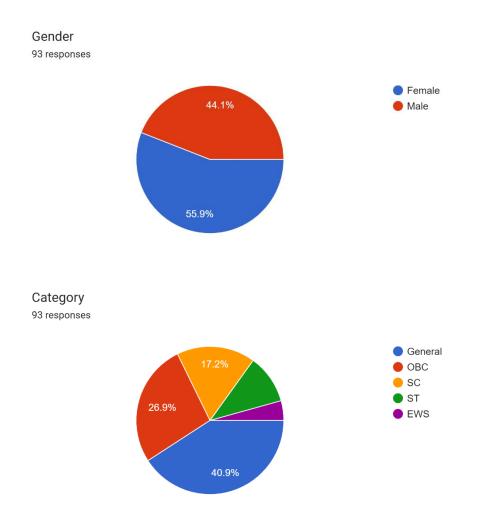
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3. Analysis:

- 3.1 As the feedback was sought in a 5-point scale, responses were categorized into 3 categories as follows: Unsatisfied Point 1 and 2 in a 5-point scale Neutral Point 3 in a 5-point scale Satisfied Point 4 and 5 in a 5-point scale
- 3.2 Percentage of responses for each point of the scale was calculated. Then the percentage of unsatisfied (Combined percentage on point 1 & 2), neutral (percentage on point 3) & satisfied (Combined percentage on point 4 & 5) were calculated.

3.3 Alumni responses

3.3.1 General information of Alumni those who provided participate in the feedback process





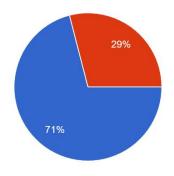


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Course of Study

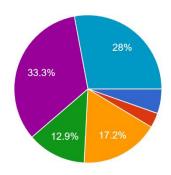
93 responses



BA HonorsBSc HonorsBA GeneralBSc General

Year of passing

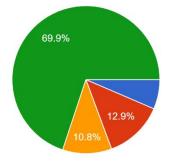
93 responses

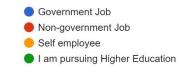


201820192020202120222023

Employment Status

93 responses









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3.3.2 Responses on various academic and administrative aspects of the college

Sl.	Questions	Responses (%)		
No.		Satisfactory	Fair	Unsatisfactory
1	Environment of the college campus	89.3	9.7	1
2	Internal evaluation process of the college	92.5	5.4	2.1
3	Teaching learning process of the college	95.7	3.2	1.1
4	Experience with your academic department	96.8	3.2	0
5	Experience with administrative staff of the college	89.2	6.5	4.3
6	Experience with library facilities	67.8	10.8	21.5
7	Experience with class room, seminar room, washroom, drinking water facilities	85	11.8	3.2
8	Experience with the co- curricular actives such as cultural programme, games and sports	81.7	11.8	6.5

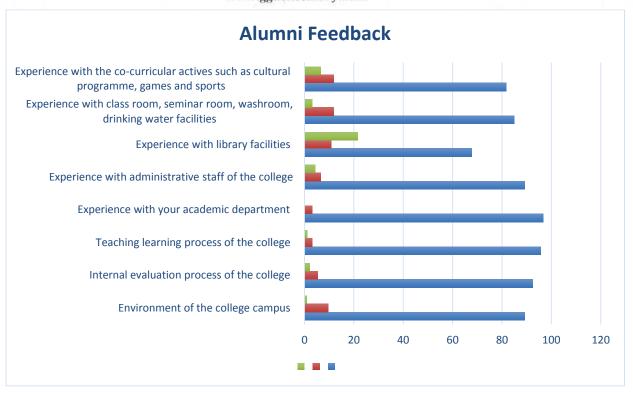






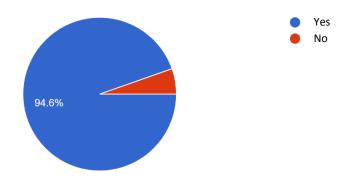
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3.3.3 Alumni recommendation to prospective students

Would you recommend this college to prospective students? 93 responses



3.3.4 Suggestions and comments from Alumni

a) The achievement and success of college students are getting more attention in recent days. It directly influences the college status and reputation. In order to get more success from students, the college administration should invariably provide them the best academic opportunities and organizational





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infrastructure. Classroom lectures, stereotype seminars and libraries are not sufficient today. Students demand something more innovative and effective in this age of technological advancement. They need highly developed college management system which can support them in the process of education. For developing such a system, the college administration must have to follow certain necessary methods which can help in learning and teaching process and at the same time can help to straighten the management power.

- b) Every teacher teaches very well and their behavior also good. If a few more subjects can be added in the college, and a playground is arranged, then it is very good. And if trees are planted around the college, apart from arranging a canteen in the college and opening the library, then the college is good for all the students. Otherwise everything is fine.
- c) Please Improve the Library facilities in our college. And also encourage all student to join many cultural program, games & sports. Sir please enhance some subject combination in our college and seat capacity of every subject also.
- d) Sports ground and library except all facilities are available here to progress a student all over good but **many** subjects do not include in this college like Geography, Sanskrit etc. So please noticed this matter otherwise all is well.
- e) This college is the best for educational purposes and our staff and teacher staff behavior are too good . teacher and all staff in our college help us all kind of matters reading larling game sports etc.
- f) I want that my college campus will become more attractive and Library should have more variety of books and more easy access to the students so that they can get everything whatever they want. I think it would have been better if the number of faculty members was a little more.
- g) In our department of zoology, all our teachers are very good.. & also helpful for us Laboratory materials all are not available So, this is needed must.. & not available any library room ... This is must required for students & also needed one canteen for food & Also nececcity a playground.
- h) The library system should be more developed in future that it will be good for the students and should be increased our subjected teacher that is most important in our college and should be developed our lab for science category student.
- i) Best of luck. Please do respect us when we will get in the college. During COVID we just lost our college moment with our college. And washroom should be clean. Make a room for alumni. Make Library open. Nothing else.
- j) There should be a library room, cantin, clean bathroom, washroom, latrin room, the college should be clean, more teachers needed, college campuse need more clean, a library full of books needed to read
- k) One of the educational institution, which I very much enjoyed. The environment of this college is so refreshing, calm and tidy, it's attracs students attention and helps them to be focused. The professors are very good natured. Their propensity to help willingly, their easy going teaching deeply inspire students.
- l) Plz improve the environment of the campus clean and gardening for more connected with nature and spent free time with beautiful nature and plz improve canteen nutritious food supplies and regular health checkup facilities and in campus area for students & teacher's and non teaching staff health emergency.





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- m) Every teacher teaches very well and their behavior also good . If a few more subjects can be added in the college, and a playground is arranged, then it is very good. And if trees are planted around the college, apart from arranging a canteen in the college and opening the library, then the college is good for all the students. Otherwise everything is fine.
- n) Improve new subject and campus also and need a play ground, garden | there also need a boy's and girls hostel with high sequrity | There also need guidelines of entry time and exit time of students | And there also need a systemic change of class and routine of every semister
- o) Need more subjects,,, and Library room, The inner environment of the college is not the same like the opening days. Need more working stuffs to improve inner environment. In the out side of college, a factory spreading pollution, if any changes to stop this, then go for it.
- p) According to me a big Stadium is being required, in this college, Where the observers will see the game or play peacefully. And also a canteen is being required, in this college, where the students or the teachers will get everything to eat in minimum price during tiffin time.
- q) All teachers are good. All rules and regulations are fine. Teaching methods is very interesting and unique in this college.seminar room is very nice. The environment of this college is very good. but please improve the washroom.
- r) needed more professors and staff like group C & D to run the college smoothly and need to open the library so that the poor student can read and learn, need regular classes and there is no class for CBCS which effect the student in learning.
- s) Need one English professor... campus must be taken neat and clean .. campus should be taken a play ground . College should be organise many social programs .. need a canteen and a Xerox centre College should a beautiful decoration with greens
- t) College campus cleanliness needs to be taken. And the official staff of the college should be increased. And the college canteen should be well arranged and plastic free college campuses.. I think otherwise all are good.
- u) College campus cleanliness needs to be taken. The official staff of the college should be increased. And college canteen should be well arranged. Wash room should be clean.... Otherwise, all are good.
- v) The environment and surrounding of the college should be maintain properly. The staffs and the administrative worker should be caring and helpfull to the students. The selective subject should be effective and helpfull for higher study and give opportunity to settle in future with the help of the Teaching staffs.
- w) I think it will become better in next few years. College library need improvement.. College campus are not very good,, Teaching at our college is exceptionally good as the faculty focuses on each and every corner of the topic. They not only focus on the curriculum but also enhance.
- 1) The college need immediately a group of teaching staff. Present Professors are not adequate to continue a large educational body like 'College'. For instance, the entire college has only one English teacher and two Bengali teachers. Is it adequate? Other departments are also suffering from the same faculty issue. 2) Book browing process is very compex in our college, during my tenure as a student I had to go through a hazardous condition. I think the system need to change very soon and the teachers should encourage the student to visit the





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Library regularly. 3) The College authority should think about the students who come from distant places as transport system is very poor... Need to start a regular bus service.

- x) Introducing a digital library system will be useful for students to expand their innovative thoughts. And this college need to improve their campus for a good environment. To encourage students in creative works and sports, a good college should have various performance clubs and an active sports academy as well.
- y) Students should come to college regular. Sports should be arranged Canteen should be made in the college Its surroundings should be kept clean We have to bring a teacher from a different college to our college to conduct the seminar
- z) All teacher of our college is very responsible and teaches us very carefully. All teachers behave ourself very nice, like as a friend all worker and union of the college is very responsible so I think that all the teachers , worker, or union all tried to improvement of the college.

Well available online resources can help to maintain transparency in the admission process, thus keep up the college reputation, libraries are needed, By arranging group discussions, debate competitions, quiz contests and online seminars, students will get more interest in education, hence, engage more in the course of learning. Canteen will be needed, keep the campus ground clean, a good common room needed for women.

Our college is situated in a very natural environment on Keshiary to Medinipur line, 3 km from Keshiary busstand. Every building and surroundings of our college is very clean. Although our college is complete, some deficiencies remain such as a playground, canteen, drinking water facility on every floor, some good books in the library (Compative books), and inclusion of some new subjects. Many good boys and girls have to go outside to study due to not having many subjects, in this case not all families are able to send their boys and girls outside for money. Lack of teachers in every department. Mainly lack of teacher and room in English department. Teacher and student relationship is very good. It is true that we may have got very few teachers, but we cannot forget the ones we got. I have learned from them not only education but also how to walk in society. Every cultural program of the college is organized very well and the number of participants is also very high. We are very proud to have a man like A. Rahaman Sir as a teacher in our English Department. As this college was built mainly based on rural areas, today many boys and girls of the village have been enlightened by the light of higher education.

All our teachers are good and environment is also good. Our professor helps us and support, guide like gurdian. Our class room and campus is good. This three years are remembered in my life. I truly read and enjoyed my friends. Our library room is good.

Upgrading library facilities. It will be beneficial for the upcoming students.library is a place where books and sources of information are stored. They make it easier for students to get access to them for various purposes.

I wish the college to progress in the future and the students to progress towards their studies and make the college shine. I want the college to progress, and the future of the children to be brighter.





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4. Summary

Based on alumni feedback, overall satisfaction was expressed across all areas, while highlighting key improvement suggestions.

Specifically, alumni emphasized the need for adequate teaching faculties in the History, English, Bengali, and Political Science departments.

Additionally, they underscored the necessity for enhancements to the library facilities and the provision of playgrounds.

Moreover, they stressed improvements in campus cleanliness, well maintained washroom, water supply, and additional classroom facility.





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Teacher's feedback analysis report for AY 2022-23

The Internal Quality Assurance Cell (IQAC) Government General Degree College, Keshiary Report of the Co-ordinator

1. Introduction

The Internal Quality Assurance Cell (IQAC) of Government General Degree College regularly requests feedback from its various stakeholders. Thus, feedback from teachers for the academic year 2022–2023 was obtained. The purpose of this feedback was to get an understanding of what teachers viewed about the curricula and college administration.

2. Mechanism

Respondents were requested to rate their agreement or disagreement with the IQAC's questionnaire. Also, it was requested that the responses address any curriculum and administration gaps and, if any, make any recommendations for revisions.

3. Responses



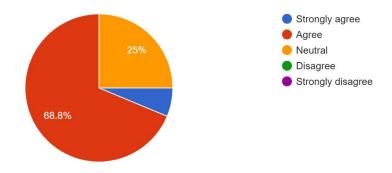


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1. Current syllabus is suitable for the course.

16 responses



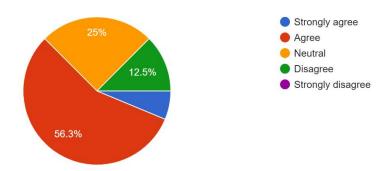




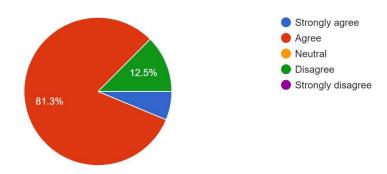
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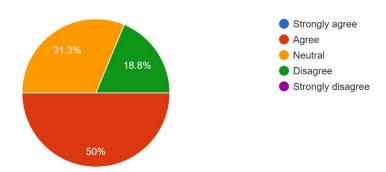
2. The syllabus is up to date with focus on contemporary developments. 16 responses



3. Aims and objectives of the syllabi are well defined and clear to teachers and students. 16 responses



4. The syllabus is well distributed within the time frame of semester system. 16 responses





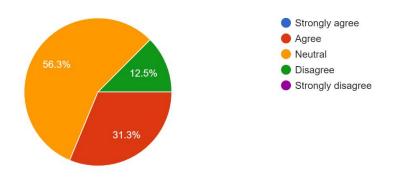


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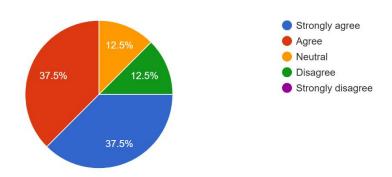
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5. The syllabus is well balanced for both slow and fast learners.

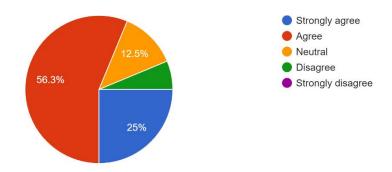
16 responses



6. Easy accessibility of college library using library management software (KOHA). 16 responses



7. Sufficient number of prescribed books are available in the library. 16 responses





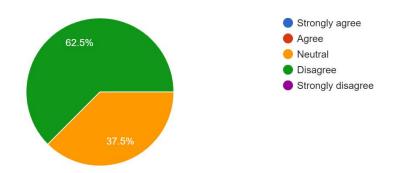


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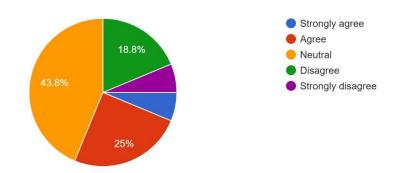
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8. Availability of journal in the library.

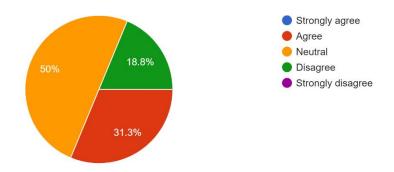
16 responses



9. Supply of contingent/consumables are adequate for teaching learning process. 16 responses



10. Adequate Wi-fi and IT aid to support teaching learning process. 16 responses





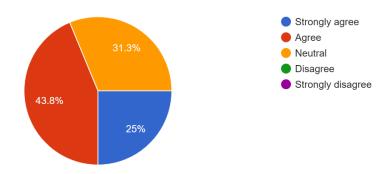


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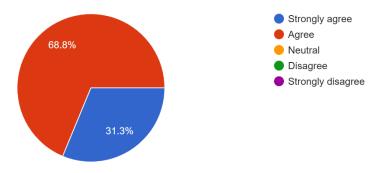
11. The process for procurement of books, equipments and infrastructure aids is fair and transparent.

16 responses

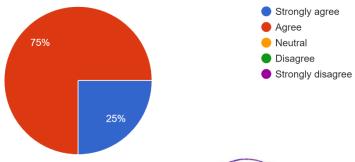


12. Faculties have the freedom to adopt new techniques/strategies of teaching such as seminar presentations, group discussions and learners' participations.

16 responses



13. The College administration is approachable and faculty-friendly. 16 responses





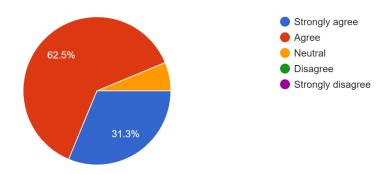


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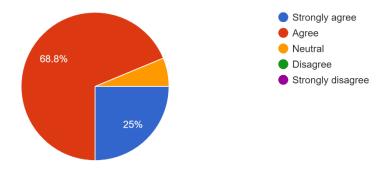
14. The college encourages teachers for research activities and publication in peer reviewed journals/bodies.

16 responses



15. College encourages faculty members to invite experts from academia, research institution in seminar/workshop organized by various departments.

16 responses





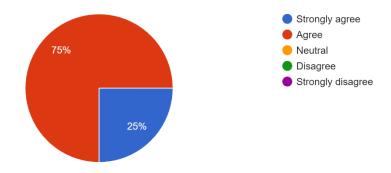


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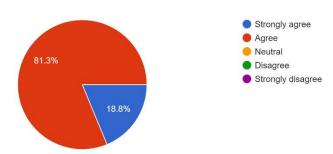
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16. Provision to participate in professional development course (OP/RC/FDP) is unbiased and adequate.

16 responses

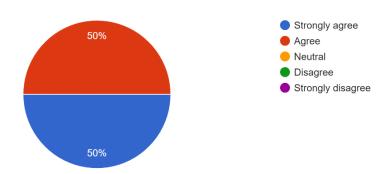


17. Provisions for professional development are non-discriminatory and fair. 16 responses



18. Administration provides facilities for adaptation of various government scheme such as Health scheme, GPF, GIS etc.

16 responses



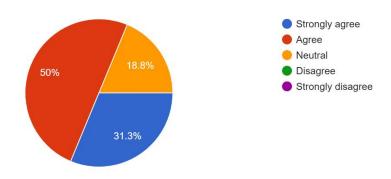




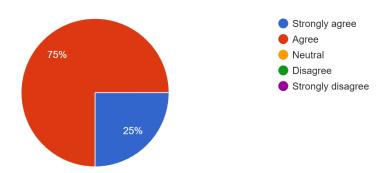
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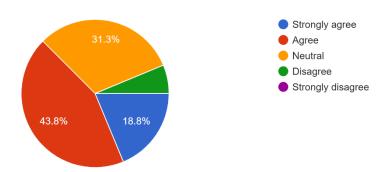
19. The faculties can available child care leave, maternity leave when required. 16 responses



20. Administration provides scope for recreation through organizing cultural programme. 16 responses



21. Institution provides magazine facility to promote the creative ability of teachers with students. 16 responses





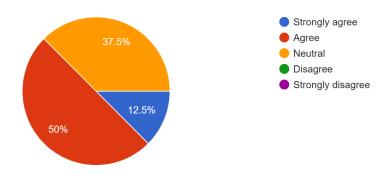


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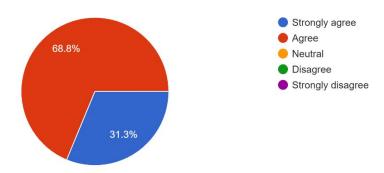
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22. Availability of infrastructural facilities, such as teacher's rooms, classrooms, reading rooms, toilets etc are adequate.

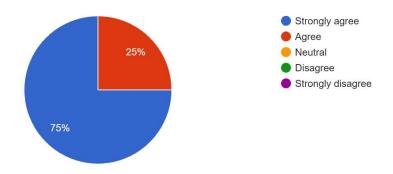
16 responses



23. The college promotes the concept of green campus with no plastic and no to tobacco policy. 16 responses



24. The college promotes and maintains zero tolerance towards ragging in campus. 16 responses





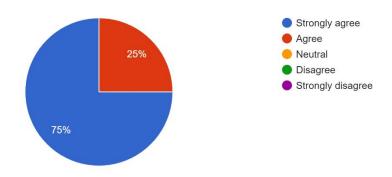


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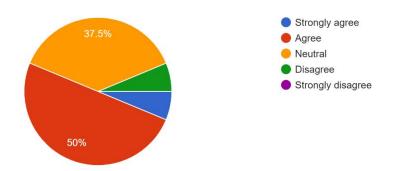
24. The college promotes and maintains zero tolerance towards ragging in campus.

16 responses

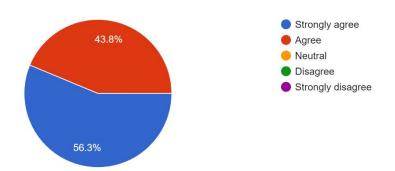


25. College website is updated and well maintained.

16 responses



26. Payment of salary and allowances are maintained properly via HRMS system. 16 responses







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4. Summary

On the teachers' component of feedback, majority of the teacher expressed overall satisfaction on the curriculum and administrative aspects. From the responses, three main points emerge:

- 1. The majority of respondents feel that the syllabus lacks balance between accommodating slow and fast learners.
- 2. There is a demand for an increase in the number of journals and books available in the library.
- 3. There is inadequate funding to purchase consumables essential for effective teaching and learning.

Non-Teaching Stuff feedback analysis report for AY 2022-23

The Internal Quality Assurance Cell (IQAC) Government General Degree College, Keshiary Report of the Co-ordinator

1. Introduction

The Internal Quality Assurance Cell (IQAC) of Government General Degree College regularly requests feedback from its various stakeholders. Thus, feedback from non-teaching was obtained. The purpose of this feedback was to get an understanding of what office staff viewed about the college administration.

2. Mechanism

A google form was circulated among the office staffs and they were requested to rate their agreement or disagreement with the IQAC's questionnaire.

3. Responses

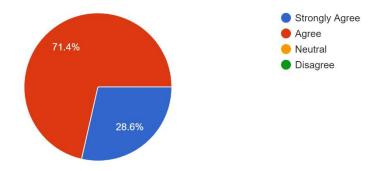




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Adequate Wi-fi and IT aid to support the smooth running of office work. 7 responses





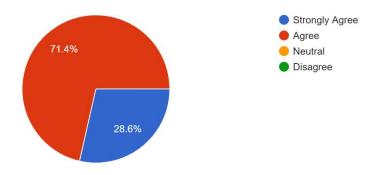


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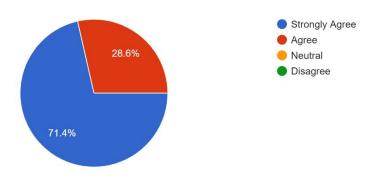
Data management is well maintained in the office.

7 responses



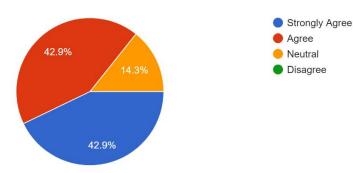
Cooperation from teaching faculty is appreciable.

7 responses



Office stuff can avail leave when required.

7 responses



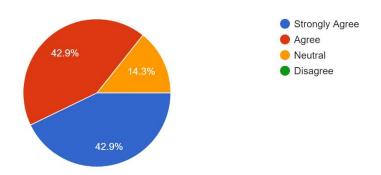




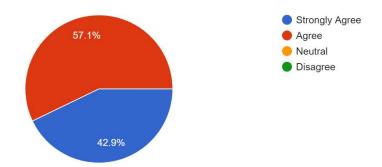
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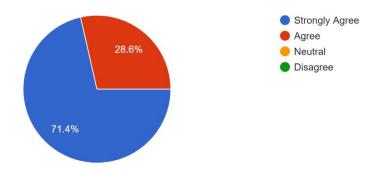
Payment of salary and allowances are timely paid. 7 responses



Provisions for professional development are non-discriminatory and fair. 7 responses



The college promotes the concept of green campus with no plastic and no to tobacco policy. 7 responses



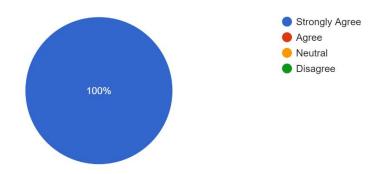




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The college promotes and maintains zero tolerance towards ragging in campus. 7 responses



4. Summary

The non-teaching staff expressed satisfaction with all the questions. However, they requested additional non-teaching staff due to the heavy workload.

